

Saturday, 1 October 2022

Public Statement: Interim Prohibition Order – Ms Pauline Masters

The Acting Health and Community Services Complaints Commissioner Ms Catherine Whittington has issued an interim prohibition order against Ms Pauline Masters who offers treatment for mental health conditions.

Ms Masters is prohibited from making the claim Rapid Eye Therapy can cure the conditions of Post-Traumatic Stress Disorder, Anxiety and Depression.

This interim order, which started yesterday, will be in place for 12 weeks while the HCSCC investigates this issue.

Ms Whittington explained the HCSCC was aware of claims made on social media pages run by Ms Masters.

“The conditions of PTSD, Anxiety and Depression can be treated but not cured,” she said.

“An unregistered health care worker must practice in accordance with the Code of Conduct for Certain Health Care Workers and this investigation will determine if the Code has been breached.

“Accordingly, I believe it is necessary to make this order to protect the health or safety of members of the public.

“If any member of the public has concerns, they can call or email us.”

As this is an active investigation, the HCSCC is unable comment further.